



MVS Ltd.

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WARRANTY

1. MVS Ltd. grants the following Warranty on new Monaflex vulcanising equipment purchased directly from MVS Ltd. or through an authorised MVS Ltd. distributor or agent.
2. The brand Monaflex is synonymous with quality and as such we strive to maintain the integrity of our products and systems. Our quality management system supports continuous improvement; we pursue any opportunity to enhance product longevity which inherently benefits the end user.
3. Every MVS Ltd. product is subjected to rigorous testing during the manufacturing process and the finished item. Strict quality control ensures products meet specifications and when used by a trained technician in accordance with recommendations the components will provide the quality assurance expected of products from a global brand leader.
4. This Warranty covers only those parts which fail due to defects in material or workmanship, under normal use and service. It does not apply to components which have failed through misuse and mishandling, or which have been tampered with, altered, or repaired by any unauthorised party. This Warranty is not transferrable; it does not cover parts or components, which have been purchased as 'used' equipment.
5. Only genuine MVS Ltd. products may be used in any Monaflex System - which includes Heat Pads, Air Bags and Covers, Control Panels and Straps. Using products other than those provided by MVS Ltd.- including tyre cavity fillers such as pipes or sandbags, (or any other material substitutes other than those provided by MVS Ltd.), will render the warranty null and void. Using Monaflex components in conjunction with non-genuine Control Panels renders the warranty null and void.
6. Defective parts deemed by MVS Ltd. to comply with the conditions of the Warranty will be replaced on a pro-rata basis provided the defective part is returned by the purchaser to the distributor from which it was purchased or inspected by the distributor or, by prior agreement, returned to MVS Ltd. with the costs of such return pre-paid by the end-user. Should the claim be validated this shipping cost will be refunded depending on the circumstances of the claim.
7. The Warranty terms are as follows:
 - 7.1 Classic-style Heat Pads, 'X' and 'Z' Heat Pads in sizes MZ6024H, MZ6624H, MZ7426H and MZ8822H and Flat Air Bags - 6 months from date of despatch.
 - 7.2 All other sizes of 'X' and 'Z' style of Heat Pad and Flat Airbags - 12 months from date of despatch.
 - 7.3 Flat Round Airbags, Cylinder Airbags and Section Airbags – 6 months from date of despatch.
 - 7.4 Control Panels, Harness Straps and Metal Housings - 24 months from date of despatch.
8. To help customers in cases where replacement products are requested before a claim is validated so that their business may continue with minimal delay, MVS Ltd. will treat these as a new order and provide a quotation in the standard manner. Where orders are pre-paid the invoice must be paid before the goods are released. Upon validation of the Warranty claim a credit will be raised on a pro-rata basis. In all cases replacements will be prioritised in our production programme.
9. MVS Ltd. accepts no liability for any consequential losses, injuries or damage of any kind arising directly or indirectly from the use of its products. End users are advised to carry adequate insurance cover in this respect.